



PACIFIC NORTHWEST | BAY AREA | LOS ANGELES | SAN DIEGO

Thank you for choosing PRO Club as part of your Microsoft benefits.
Many of your questions can be answered in our [Frequently Asked Questions](#) page but we wanted to answer additional ones here.

Membership Questions

Q: Is anything changing with my Microsoft membership in the June Membership Update?

A: No, nothing is changing with your Microsoft membership. Your access and rates will remain the same through December 2024.

Q: What will happen with my Microsoft membership in the future?

A: During Microsoft's Open Enrollment for your 2025 Perks+ options, PRO Club will still be an election option at our contracted Microsoft rates. The Microsoft Memberships will be converted to a Shared Membership as of January 1st, 2025. Microsoft will continue to cover a portion of the Primary Membership dues, and you will continue to pay a cost share as part of your benefit selection. If you choose to add members on the account, you will pay for those additional members as you do today.

Q: Can I convert my Microsoft membership to a Shared Membership now?

A: Yes, you can convert to a Shared Membership starting in June. Nothing will change with the rate being paid for your primary membership, however the rates you pay for add on members will change. Please contact the membership team at PRO Club at membership@proclub.com with any questions.

Q: What is Shared membership?

A: A Shared Membership is one primary member, with up to 5 additional friends/family under one membership.

- The membership can be shared with anyone without the traditional constraints of living in the same household.
- You, as the primary member, manage the account details, membership changes, and have all financial responsibility.
- As the Primary member, you can add additional members at any time and remove members by the 25th of each month to not be billed for the following month.

Q: What is the cost if I convert my Microsoft Membership to a Shared Membership?

A: As an enrollee in the 2024 Perks+ PRO Club option with Microsoft, Microsoft will pay an annual amount of \$1629.81 toward your PRO Club membership (your responsibility will be a \$60 per month cost share). The full value of the annual membership is \$2,349.81 (\$1629.81 paid by Microsoft, plus \$720 paid by you). This amount will stay the same in 2024 based on our contract with Microsoft. However, you would now have the ability to add any additional 5 people to your membership with the following dues based on age:

- Adult (30-64) - \$125
- Senior (65+) - \$110
- Young Adult (21-29) - \$110
- Junior (13-20) - \$50
- Child (0-12) - \$20



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Q: Why are there \$20 monthly dues for children under 9 years old on a Shared Membership?

A: If continuing under a traditional Microsoft family membership, children ages 0-8 will remain free for the remainder of 2024. Under a Shared Membership, each member on the account has a cost based on their age. The monthly dues for a child aged 0-12 are \$20 per child. We understand this is a change, but with the flexibility and value that Shared Membership brings there is a charge for all members on the account. Additionally, we have many exciting upgrades and amenities to come for families including the addition of outdoor pools. Please watch our Innovation & Growth update video to learn more!

Q: Would there be a fee to add additional members to my Shared Membership?

A: Yes, there is a \$25 processing fee each time you add a member to your Shared Membership. For example, when you add a member to your Shared Membership for the first time the \$25 fee is charged. If you remove that member for a month and then add them back onto your Shared Membership you are charged the \$25 processing fee again. If deciding to convert to a Shared Membership, there is no processing fee to keep any members already on the membership active.

Q: Is Tennis included in a Shared Membership?

A: There are no Shared Membership options for tennis. Current tennis memberships will remain the same.

Q: If we switch to Shared Membership, will we still have access to the Seattle location?

A: Yes, all Microsoft traditional and Shared Memberships will have access to both the Bellevue and Seattle locations.

Q: Is Non-Member Child of Member (NMCM) still an option for enrolling my children in paid programs?

A: For the remainder of 2024, the NMCM program will continue unchanged for Microsoft families if staying at the current membership. If converting to a Shared Membership, there will only be rates for members and non-members.

Q: Will I have access to Bay Club locations in other states?

A: There will be expanded membership options available soon. Through June 30th, we are allowing complimentary access to all other Bay Club locations (excluding Manhattan Country Club). Click [here](#) for more information.



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Dates on Renovations/Growth

Q: When can we expect the improvements and renovations discussed in the video to be complete?

A: Planning is underway and by this summer/fall you can expect a new Recovery Space, updates to locker rooms and fitness floors, new equipment, and pickleball, either under construction or completed. Regarding outdoor pools – we're currently in the process of finalizing permits and will begin work in 2024 with expected completion by summer of 2025.

Q: Will there be disruption while updates are underway?

A: Our top priority is to always offer a consistent experience for you when you visit the club, even while projects are underway. We will be sure to communicate any disruptions that may occur in advance.

Q: When can we expect new clubs in the Seattle/Bellevue area?

A: We expect to have up to 5 new clubs by the end of 2024 and up to 15 new clubs by the end of 2025. We will continue to update the membership as information becomes available.